

TERMS AND CONDITIONS

A. Schedule to Conditions of Entry

1. <u>Organiser:</u>	Wyeth Nutrition (Malaysia) Sdn. Bhd. [199301002691] [“the Organiser”].
2. <u>Promotion:</u>	WYETH NUTRITION BUY MORE, WIN MORE REWARDS REDEMPTION PROGRAM 2022 EXCLUSIVE AT LOTUS’S [“Promotion”].
3. <u>Promotion Period:</u>	The Promotion starts at 00:00:00 on 28/04/2022 and closes at 23:59:59 on 31/07/2022.
4. <u>Eligibility:</u>	The Promotion is open to all individual legal residents of Peninsular Malaysia aged 18 years and above as at the start of the Promotion Period, and with a valid identification document and residential address in Peninsular Malaysia. The Organiser shall reserve the right to request for evidence of identification documents.
5. <u>Entry Method:</u>	<p>a. The Promotion consists of two [2] tiers:</p> <ul style="list-style-type: none"> i. Redemption: redeem RM28 Touch ‘n Go eWallet Reload PIN (Please refer Clause 7); and ii. Contest: automatic participation in a contest to win prizes (Please refer Clause 8). <p>b. To participate in the Promotion, you must purchase <u>any participating products [as elaborated in Clause 5c below]</u> in a <u>single original printed receipt</u> with a minimum amount of Ringgit Malaysia Two Hundred and Eighty [RM280] [“Minimum Value”] from any LOTUS’S outlets* [“Outlets”] during the Promotion Period [“Receipt”].</p> <ul style="list-style-type: none"> i. The Receipt is in the form of printed receipts from Outlets Point of Sale systems. The Receipt must bear the name and/or logo of the Outlet at which the purchase was made. ii. The Receipt must also bear the Receipt number, Products purchase, date of purchase and purchase amount [“Receipt Details”]. <p><i>* Only purchases from LOTUS’S offline stores will be accepted.</i></p> <p>c. Below are the participating Children Nutritional Milk Products [“Products”]:</p> <ul style="list-style-type: none"> i. S-26 GOLD PROGRESS 600G/900G/1.8KG; or ii. S-26 GOLD PROMISE 600G/900G/1.8KG; or iii. S-26 PROGRESS 600G/1.8KG; or iv. S-26 PROMISE 600G/1.8KG; or v. ASCENDA 850G/1.6KG; or vi. ENERCAL PLUS 900G. <p>IMPORTANT NOTICE: We believe that breastfeeding is the best nutritional start for babies and we fully support World Health Organizations recommendation of exclusive breastfeeding for the first six months of life followed by the introduction of adequate nutritious complementary foods, along with continued breastfeeding up to two years of age. S-26 GOLD®</p>

PROGRESS® 3, S-26 GOLD® PROMISE® 4, S-26® PROGRESS 3 and S-26® PROMISE® 4 Formulated Milk Powder for Children aged 1 year and above, are not breastmilk substitute. We recommend that you speak to your healthcare professional about how to feed your child and seek advice on when to introduce this product.

IMPORTANT NOTICE: ASCENDA™ IS NOT FOR INTRAVENOUS USE. Not to be used for infants below 12 months of age, not as breastmilk substitute.

IMPORTANT NOTICE: ENERCAL PLUS® is nutritional supplement for adult. Not intended for parenteral use. Not to be used for infants below 12 months of age, not as breastmilk substitute. Not intended for use in young children unless recommended by a physician or qualified healthcare professional.

- d. The Promotion submission method is only via the Promotion website: <https://www.wyethnutrition.com.my/lotus-buy-more-win-more-2022>.
- e. Participants may submit as many entries as they wish but each unique Receipt is ONLY eligible for one [1] Entry submission. Incomplete Entries will be disqualified. The Organiser shall reserve the right to disqualify any entries with reprinted Receipt and/or duplicated Receipt and/or containing more than one [1] Receipt.
- f. Receipt[s] can only be redeemed once and cannot be re-used in conjunction with other redemptions held by the Organiser.
- g. All Receipt[s] that do not meet the requirements stated herein shall be disqualified by the Organiser.
- h. Entry submission via Promotion Website:
 - i. Visit the Promotion Website or scan the QR code.
 - ii. Complete all the required personal details ["Personal Details"] and Receipt Details in the Web Form provided on the Promotion Website.
 - iii. Snap one [1] clear and legible picture/image in jpg or jpeg or png format ["Image"] of the Receipt complete with the Receipt Details.
 - iv. One [1] Image must contain a picture of one [1] Receipt only and the Image file must be less than 2MB.
 - v. Upload the Image on the Web Form and submit ["Entry"].
- i. The Organiser will process all Entries received. Incomplete Entry and unclear Images will be disqualified. The Organiser shall reserve the right to disqualify any Entries with reprinted Receipt and/or duplicated Receipt and/or Images containing more than one [1] Receipt.
- j. The Organiser shall reserve the right to request for evidence of the original Receipt [hardcopy] for verification and redemption. Failure to produce the hard copies of these documents upon request will result in disqualification.

	<p>k. All Entries that do not meet the requirements stated herein shall be automatically disqualified by the Organiser.</p>
<p>6. <u>Entry Deadline:</u></p>	<p>All Entries must be received by the Organiser on or before 23:59:59 on 31/07/2022. All Entries received outside the Promotion Period will be automatically disqualified.</p>
<p>7. <u>Redemption:</u></p>	<p>a. The Redemption is limited to the first one thousand five hundred [1500] qualified Entries received throughout the Promotion Period.</p> <p>b. For each qualified Entry received, the Participant may only redeem one [1] RM28 Touch 'n Go eWallet Reload PIN ["TNG PIN"] regardless of any purchase value in excess of the Minimum Value in a single Receipt. <u>For example:</u></p> <ul style="list-style-type: none"> - If Participant A purchases RM290.50 of Products in a single Receipt during the Promotion Period, he/she is entitled to redeem one [1] TNG PIN only. - If Participant B purchases RM600.50 of Products in a single Receipt during the Promotion Period, he/she is also entitled to redeem one [1] TNG PIN only. <p>c. In the event the Redemption is completely redeemed, the Organiser will update the status in the Promotion Website. All qualified Entries received thereafter will still be eligible to participate in the Contest and will automatically be submitted for the Contest by the Organiser.</p> <p>d. The Organiser's service provider Omniteam Sdn Bhd will send the TNG PIN[s] to all verified and successful Participants via SMS from 68886 to the mobile numbers from which the Organiser received in the Form within 10 working days from the submission date of the qualified Form. The Organiser will not be held liable in the event the Participants cannot be contacted for whatever reasons.</p> <p>e. The Organiser reserves the right at its absolute discretion to extend the timeline of TNG PIN delivery as the Organiser deems necessary. The Organiser will not be held liable in the event of non-receipt or delayed delivery of the TNG PIN[s] to the Participant[s]. All unclaimed TNG PIN[s] after 31/10/2022 will be forfeited.</p> <p>f. All Participants must abide by the terms and conditions of the party[ies] arranging and/or providing for the TNG PIN[s] and the terms and conditions attached to the TNG PIN[s], if any.</p>
<p>8. <u>Contest:</u></p>	<p>a. All qualified Entries received for the Promotion to participate in the Redemption will automatically participate in the Contest to stand a chance to win prizes upon the Terms and Conditions per Clause 9 to Clause 12 below.</p>

	<p>b. For each qualified Entry received, the Organiser will allocate one [1] serial number. Please refer the Judging Details clauses below regardless of any purchase value in excess of the Minimum Value in a single Receipt. <u>For example:</u></p> <ul style="list-style-type: none"> - If Participant A purchases RM290.50 of Products in a single Receipt during the Promotion Period, the Organiser will allocate one [1] serial number. - If Participant B purchases RM600.50 of Products in a single Receipt during the Promotion Period, the Organiser will also allocate one [1] serial number.
<p>9. <u>Contest Bi-Weekly Prizes:</u></p>	<p>a. There are three [3] Bi-Weekly Prizes which consists of a RM50 LOTUS'S Voucher each to be won for each Bi-Weekly for seven [7] consecutive Bi-Weekly. Bi-Weekly Prizes are subject to the terms & conditions and validity period stated on LOTUS'S Voucher</p> <p>b. There is a total of twenty-one [21] Bi-Weekly Prizes to be won at the end of the Promotion Period.</p> <p>c. The seven [7] Bi-Weekly periods are as per below: Bi-Weekly 1: 28/04 – 14/05/2022 Bi-Weekly 2: 15/05 – 28/05/2022 Bi-Weekly 3: 29/05 – 11/06/2022 Bi-Weekly 4: 12/06 – 25/06/2022 Bi-Weekly 5: 26/06 – 09/07/2022 Bi-Weekly 6: 10/07 – 23/07/2022 Bi-Weekly 7: 24/07 – 31/07/2022</p>
<p>10. <u>Judging Details – Contest Bi-Weekly Prizes:</u></p>	<p>a. As part of the Bi-Weekly prize finalists' selection process, the Organiser will tabulate the Entries received and allocate a serial number, for each Entry received and approved by the Organiser to be a successful entry each Bi-Weekly, per the Bi-Weekly schedule [each a "Qualified Entry" and collectively the "Qualified Entries"]. A set of serial numbers will be allocated for the Qualified Entries starting from serial number "1".</p> <p>b. Each Bi-Weekly the serial numbers allocated to each Qualified Entry will be tabulated and added up to derive the total number of Qualified Entries ["Total Bi-Weekly Qualified Entries"]. Assuming that the Total Bi-Weekly Qualified Entries for the Bi-Weekly is 151, the Organiser will compute and select based on the following:</p> <p>i. Selection of three [3] Bi-Weekly Prize Finalists: $151 \div 3 = 50.3$. Since dividing 151 with 3 will result in a number with decimal value, the number 50.3 will be rounded down to 50. The following 3 Participants with Qualified Entries bearing the following serial numbers will be selected: 50*, 100* and 150* [*computation example: 50, 50+50=100, 100+50=150].</p> <p>c. The Organiser will contact all selected Bi-Weekly Finalists via WhatsApp from 03-7880 7803 [the Organiser's Service Provider – Omniteam Sdn</p>

	<p>Bhd] to the mobile number from which the Organiser received in the Qualified Entries. Each selected Finalists will be given one [1] question to answer. The selected Finalists must answer the question posted by the Organiser correctly in order to win the Prizes. Failure to answer correctly and/or failure to answer the question posted by the Organiser within the time stated will result in the Prize being forfeited. The Organiser will not be held liable in the event the selected Finalists cannot be contacted for whatever reasons.</p>
<p>11. Contest Main Prizes:</p>	<p>a. There is a total of three [3] Main Prizes consists of below prizes to be won at the end of the Promotion Period:</p> <ul style="list-style-type: none"> i. One [1] Grand Prize in the form of a SAMSUNG GALAXY TAB S6 LITE LTE 4GB + 64GB [Colour: Black] worth RM1799; ii. One [1] 1st Prize in the form of a MI Robot Vacuum worth RM900; and iii. One [1] 2nd Prize in the form a ELECTROLUX Air Purifier worth RM649.
<p>12. Judging Details – Contest Main Prizes:</p>	<p>a. As part of the Main Prize Finalists’ selection process, all Qualified Entries collected and processed by the Organiser during the Bi-Weekly winners’ selection process and throughout the Bi-Weekly periods will separately be allocated a set of serial numbers starting from serial number “1”.</p> <p>b. At the end of the Promotion Period, the serial numbers allocated to each Qualified Entry will be tabulated and added up to derive the total number of Qualified Entries [“Total Qualified Entries”]. Assuming that the Total Qualified Entries received is 1502 the Organiser will compute and select the finalists based on the following:</p> <ul style="list-style-type: none"> i. Selection of one [1] Grand Prize Finalist, one [1] 1st Prize Finalist & one [1] 2nd Prize Finalist: $1502 \div 3 = 500.6$. Since dividing 1502 with 3 will result in a number with decimal value, the number 500.6 will be rounded down to 500. The following 3 Participants with Qualified Entries of the week bearing the following serial numbers will be selected: 500* - as the Grand Prize Finalist, 1000* - as the 1st Prize Finalist, and 1500*- as the 2nd Prize Finalist [*computation example: 500, $500+500=1000$, $1000+500=1500$]. <p>c. The Organiser will contact all selected Main Prizes Finalists via WhatsApp from 03-7880 7803 [the Organiser’s Service Provider – Omniteam Sdn Bhd] to the mobile number from which the Organiser received in the Qualified Entries. Each selected Finalists will be given one [1] question to answer. The selected Finalists must answer the question posted by the Organiser correctly in order to win the Prizes. Failure to answer correctly and/or failure to answer the question posted by the Organiser within the time stated will result in the Prize being forfeited. The Organiser will not be held liable in the event the selected Finalists cannot be contacted for whatever reasons.</p>

<p>13. <u>Additional Terms:</u></p>	<p>a. Each Participant may throughout the Promotion Period win:</p> <ol style="list-style-type: none"> a. One [1] Bi-Weekly Prize per week, and b. One [1] Main Prize of the highest value. <p>b. All Bi-Weekly and Main Prizes will be delivered to the Winners within 6 – 8 weeks from 31/07/2022 to the address from which the Organiser received in the Qualified Entries. The Organiser reserves the rights to extend the timelines and method of prizes fulfilment stated under this clause at the discretion of the Organiser. All unclaimed prizes after 31/10/2022 will be forfeited.</p> <p>c. The Organiser retains the right to substitute any prize with another prize of similar value in the event the original prize offered is not available.</p> <p>d. The Organizer excludes its responsibilities and all liabilities arising from any postponement, cancellation, delay or changes or modification to the Promotion or prizes or due to any other unforeseen circumstances beyond the Organizer’s control such as governmental interference, civil commotion, riot, war, strikes, act of terrorism (including but not limited to any act of violence, hostility, national emergency, occurrence of any epidemic/pandemic outbreaks) and for any act or default by any third-party suppliers or vendors.</p> <p>e. The Organizer shall not be liable for any loss or damage that occurs to the prizes during the delivery process. Any other additional costs (i.e.: travel expenses, transportation cost, duties and taxes) involved to redeem or collect the prize shall be borne by the winner at their own cost.</p>
--	---

This Schedule to Conditions of Entry must be read together with the Conditions of Entry and Privacy Notice available at <https://www.wyethnutrition.com.my/lotus-buy-more-win-more-2022> collectively “**Terms and Conditions**” and shall be binding on all participants who participate in this Promotion (hereinafter referred to as “Participants”, “Participant”, “You”, “you”, “your”).

B. Conditions of Entry

1. Introduction

1.1 This Conditions of Entry are to be read together with the Schedule to Conditions of Entry. To the extent that there is any inconsistency between these conditions of entry and the Schedule to Conditions of Entry, the Schedule to Conditions of Entry prevails. The Conditions of Entry and the Schedule to Condition of Entry shall collectively be referred to as the “Terms and Conditions”. Each capitalized term not otherwise defined herein shall have the meaning ascribed to such term in the Schedule to Conditions of Entry. Defined terms will be used singular or plural as the case may be.

1.2 The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Promotion Period, make Prize substitutions, cancel, terminate or suspend the Promotion in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Promotion will constitute their acceptance of the Terms and Conditions (as changed).

1.3 The Organiser's decision on all matters relating to the Promotion including judging and selection of winners will be final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained.

2. Promotion Entries

2.1 By submitting an entry to the Promotion, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions.

2.2 All costs and expenses incurred and/or arising from the participation in the Promotion, including without limitation, telecommunications, network, Short Messaging Services, postal and all such other charges and out-of-pocket expenses as may be incurred by a Participant during or in connection with the Promotion shall be borne by the Participant.

2.3 Proof of submission of an Entry is not proof of receipt, and the Organiser shall not be liable for any delay, lost, damaged and/or non-receipt of submissions. The Organiser is not responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or alteration of, user or member communications, or any problems or technical malfunction of our telecommunications network or lines, computer online systems, servers or providers, computer equipment, software, failure of e-mail or players on account of technical problems or traffic congestion on the Internet.

3. Eligibility

3.1 Where the eligibility age prescribed in the Schedule to Conditions of Entry is below the age of eighteen (18), Participants are required to obtain the written consent (in such form as may be prescribed by the Organiser), from their parents/legal guardians before participating in the Promotion and submitting any personal information.

3.2 The Organiser may require a Participant to provide proof of eligibility to participate in the Promotion including without limitation, identification documents, and the written consent of parents/legal guardians in the case of Participants below the age of eighteen (18) years.

4. Ineligibility

The following groups of persons shall not be eligible to participate in the Promotion:

- (a) Employees of the Organiser and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses); and
- (b) Employees of the Organiser's agencies associated with the Promotion and their immediate families (spouse, children, parents, siblings, and their spouses).

5. Disqualification

- 5.1 The following entries will be disqualified:
- (a) unclear, incomplete, duplicate, copies, illegible or incorrect entries; and/or
 - (b) entries that violate the Terms and Conditions, any applicable laws and/or regulations.
- 5.2 In addition, the Organiser reserves the right to disqualify any Participant that:
- (a) undermines, has or attempted to undermine the operation of the Promotion by fraud, cheating or deception; and/or
 - (b) are not eligible or unable to provide proof of eligibility to participate in the Promotion for verification by Organiser when requested.
- 5.3 In the event of a disqualification after a Prize has been awarded, the Organiser reserves the right to demand for the return of the Prize or payment of its value from the disqualified Participant.

6. Prizes

- 6.1 The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Claim/Delivery Date in any respect whatsoever. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.
- 6.2 The Organiser reserves the right to substitute any one of the prize(s) with items of equivalent value at any time without prior notice. Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser.
- 6.3 Any additional costs not specifically stated in the Schedule to Conditions of Entry in relation to a Prize shall be the responsibility of the Winner.
- 6.4 All Prizes must be taken according to the terms and conditions of the Organiser, its agent sponsor or third party providing the Prizes.
- (a) **Tickets to an Event:**
The Organiser is not liable for any cancellation or re-scheduling that may prevent a Prize fulfilment. Tickets can only be used on the date(s) specified on the ticket.
 - (b) **Travel/Holiday Prizes:**
If travel is offered as a Prize, flights and accommodation are subject to availability at time of booking. The Prize must be taken in accordance with the dates and destinations specified by the Organiser, its agent or sponsors. Additional spending money, meals, taxes, valid passports, visas, transport to & from departure point additional transfers, insurance & all other ancillary costs not specifically stated in the Schedule to Conditions of Entry are the responsibility of the Winner.
- 6.5 Prize(s) are given out on an “as it is” basis. The Prize shall be used/taken entirely at the risk of the Participants and the Organiser excludes all warranties and liabilities in connection with the Prize to the fullest extent permitted by law.

- 6.6 Prizes must be claimed in person unless the Organiser prescribes other modes of collection.
- 6.7 Where a Participant is under the age of 18 years of age and is declared a Prize winner, the Participant must be accompanied by their parent/legal guardian throughout the Prize fulfilment.

7. Publicity

The Organiser may use a Participant's entry including without limitation, photos, drawings, text, and any other content or information submitted for purposes of the Promotion (collectively the "Materials"), and the Participant's name, and/or likeness, for advertising, publicity and promotion of any goods or services of the Organiser, for an unlimited time throughout the world without compensation, and in any media. The Participant shall do all things necessary to give effect to this if requested by the Organiser.

8. Intellectual Property Rights

The Participant agrees that all intellectual property rights in any contents and/or materials submitted, made or created by the Participant in connection with the Promotion and any derivative works arising there from will perpetually and unconditionally be vested in, assigned to and owned by the Organiser. The Organiser has the right to use and modify such materials or works in any way it deems fit without compensation to the Participant and the Participant waives all rights he or she may have in such materials or works.

9. Indemnity

Each Participant agrees to indemnify, release and hold harmless each of the Organiser, its holding, subsidiary or related companies as defined in the Companies Act 2016 ("Nestlé Malaysia Group"), directors, officers, employees, agents, sponsors and/or representatives against any and all losses, rights, claims, actions and damages (including special, indirect and consequential damages) arising from or incurred as a result of the Participant's participation in the Promotion, acceptance of any Prize, and/or the use of the Participant's entry and/or likeness in connection with the Promotion or violation of the Terms and Conditions,

10. Limitation of Liability

- 10.1 The Participant's participation in the Promotion shall be at the Participant's own risk.
- 10.2 The Organiser, Nestlé Malaysia Group, its, directors, officers, employees, agents, sponsors and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Promotion, as well as the redemption and/or utilisation of any Prize won.

11. General

- 11.1 The Organiser, its agents, sponsors and/or representatives shall not be liable to perform any of their obligations in respect of the Promotion and the Terms and Conditions where

they are unable to do so as a result of circumstances beyond their control and shall not be liable to compensate the Participants in any manner whatsoever in such circumstances.

- 11.2 Any names, trademarks or logos used and or reproduced in any materials (including marketing and promotional materials) in connection with this Promotion, in particular that relates to the Prize, are the properties of their respective owners. This Promotion and the Organiser are not affiliated with, or endorsed or sponsored by, the relevant owners, unless otherwise communicated, and such owners are not part of the Organiser's group of companies
- 11.3 The Participants shall not be entitled to assign any of the rights or sub-contract any of the obligations herein. The Organiser shall be entitled to assign or sub-license the whole or any part of its rights hereunder to any third party as may be determined by the Organiser.
- 11.4 The invalidity, illegality or unenforceability of any terms hereunder shall not affect or impair the continuation in force of the remainder of the Terms and Conditions of the Promotion.
- 11.5 Where the Terms and Conditions of the Promotion is prepared in English and any other language(s) in the event of any inconsistency between the English language and the other language(s), the English language version shall prevail and govern in all respects.
- 11.6 The Terms and Conditions of the Promotion shall be construed, governed and interpreted in accordance the laws of Malaysia.

12. Privacy Notice

- 12.1 By participating in the Promotion, the Participant agrees to the processing of the Participant's Personal Data by the Organizer in accordance with the Privacy Notice in www.nestle.com.my/info/privacy_notice.
- 12.2 Dengan menyertai Promosi, Peserta bersetuju dengan pemprosesan Data Peribadi Peserta oleh Penganjur berdasarkan Notis Privasi di [www.nestle.com.my/info/privacy_notice bm](http://www.nestle.com.my/info/privacy_notice_bm).